

Risk Analysis for Medical Devices

Joanne Archambault, PhD
2015 ATA – Session ST-4

My goal for today?

Teach you about the risk
management process used with
all medical devices

Why me?

- ❑ Previously worked at Stryker as project leader to develop a novel medical device
- ❑ Now work directly with FR orthopedic implant manufacturers on EN translation projects, including risk analysis documents

THE BIG SPREADSHEET

| Risk analysis | | | | | | | | | | Risk eval. | Risk con | |
|---------------|--|---------------------------------|----------------------------|----|----------|-------------|--|--|--|------------|----------|--|
| Hazard | Reasonably foreseeable sequence or combination of events | Hazardous situation | Harm | Po | Severity | Acceptable? | Risk control options and rationale | | Risk control measure | | | |
| Virus | DISPOSABLE is contaminated during UNPACKING. | Patient is exposed to virus. | Infection leading to death | 3 | 5 | N ACC + | Design cannot be inherently safe by design, nor can protective measures be applied to prevent users from touching sterile disposable when unpacking. | | Label the device as sterile. Provide information in the instructions for use on how to unpack and not to touch disposable without using sterile procedure. | | | |
| Bacteria | TUBING is kinked during STERILIZATION. | Patient is exposed to bacteria. | Bacterial infection | 2 | 4 | ACC* | Tubings cannot be removed, thus design cannot be inherently safe by design, however | | An outer stiff tubing/spring shall be applied to tubing. The tubing shall be fixated to packing material to | | | |

Agenda

Big picture

ISO 14971 standard

Risk management process

Sample medical device

Big Picture

- ◉ Use of any medical device entails some degree of risk
- ◉ Acceptability of this risk affected by stakeholder's perception of this risk:
 - > Cultural background, educational level
 - > Patient's health condition
- ◉ Safety: freedom from unacceptable risk

Big Picture

◉ Why perform risk analysis?

- 1) It's the right thing to do
- 2) Ensures that device is safe
- 3) Identifying problems in device's design before distribution eliminates costs associated with recalls
- 4) Provides some measure of protection from product liability damage awards
- 5) Helps to identify any unsafe devices on market and correct deficiencies
- 6) Required by law

Big Picture

◉ In the USA:

- > Medical Device Good Manufacturing Practices Regulation, 21 CFR Section 820.30 (Design Controls) calls for:

“§820.30(g) Design validation....

Design validation shall include software validation and risk analysis...”

Big Picture

◉ In Europe:

- > Manufacturer required by the Directive to perform a formal risk analysis within its quality management system
- > European Directive 93/42/EEC on Medical Devices
- > Preferred standard to use: ISO 14971

◉ In Japan:

- > Risk analysis report according to JIS 14971 (ISO 14971)

Agenda

Big picture

ISO 14971 standard

Risk management process

Sample medical device

ISO 14971:2007 Standard

- Application of risk management to medical devices
- Provides framework for risk management process
- Risk: combination of the *probability* of occurrence of *harm* and the *severity* of that *harm*

ISO 14971 – Definitions

- Harm: physical injury or damage to health of person, or damage to property or environment
- Hazard: potential source of harm
- Hazardous situation: circumstance in which people, property, or the environment are exposed to one or more hazard(s)
- Severity: measure of the possible consequences of a hazard

Agenda

Big picture

ISO 14971 standard

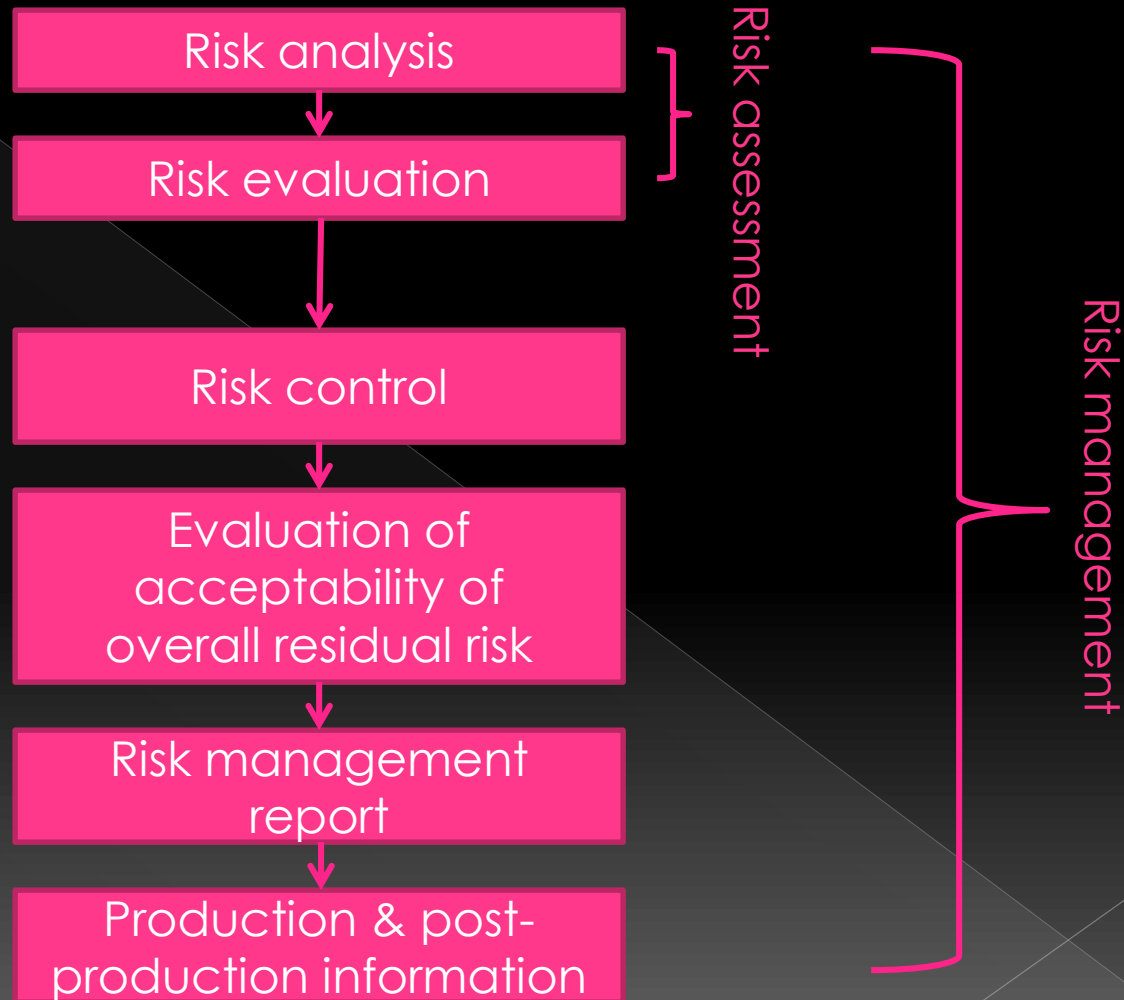
Risk management process

Sample medical device

Risk Management Process

- ◉ Manufacturer responsible for
 - > identifying hazards associated with device
 - > estimating & evaluating the associated risks
 - > controlling these risks
 - > monitoring effectiveness of controls
 - > assessing whether residual risk(s) are acceptable
 - > regularly reviewing new data wrto these risks
- ◉ Manufacturer maintains risk management file to provide traceability

Risk Management Process



Based on Figure 1
in ISO 14971:2007

Agenda

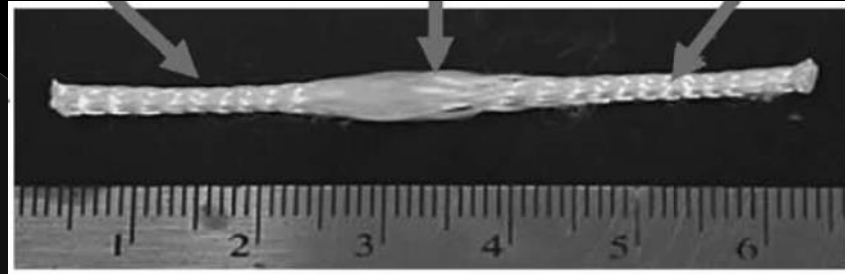
Big picture

ISO 14971 standard

Risk management process

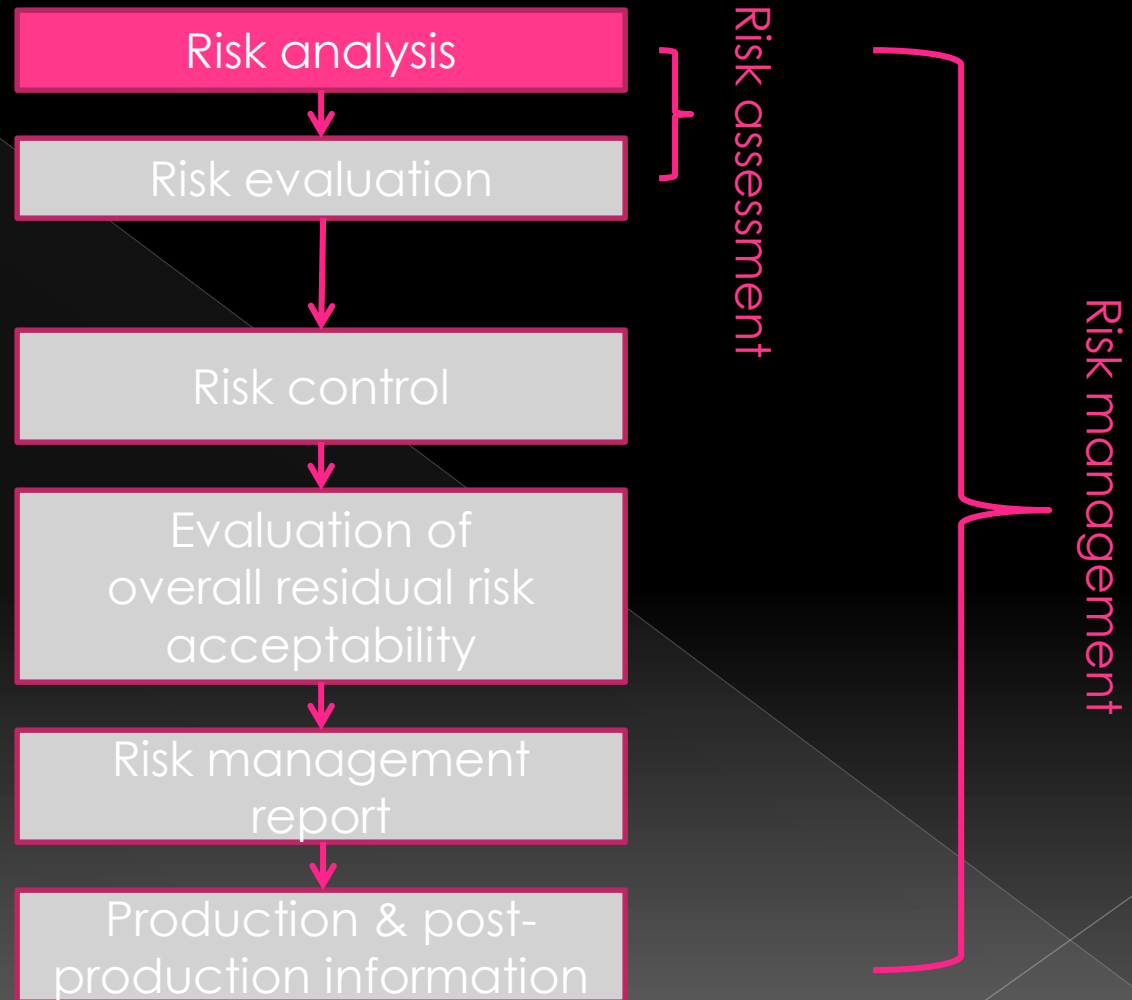
Sample medical device

Sample medical device – SILKNEE



- New medical device undergoing preclinical development
- Indication: replacement of torn ACL (knee ligament)
- Made from silk that is braided into a small rope
- Available in different lengths
- Will be implanted by an orthopedic surgeon
- Target market: athletes with knee injury

Process – Risk analysis



Process – Risk analysis

- ◉ Definition from ISO 14971
 - > Systematic use of available information to identify hazards and to estimate the risk
- ◉ Steps
 - 1) Defined intended use and identify characteristics related to safety of device
 - 2) Identify hazards and hazardous situations
 - 3) Estimate risk(s) for each hazardous situation

SILKNEE – Intended use

- ◉ Intended use
 - > Replace torn ACL following knee injury
- ◉ Characteristics that could impact safety of device (questions in ISO 14971 Annex C)
 - > Will device be implanted?
 - > Is energy delivered to or extracted from patient?
 - > Is the device sterile or will it be sterilized by user?
 - > Are measurements being taken?
 - > Is maintenance or calibration needed?
 - > Does the device have a shelf life?

SILKNEE – Hazards identification

- ◉ Compile list of foreseeable hazards → potential sources of harm
 - > Energy hazards
 - electromagnetic, radiation, thermal, mechanical
 - > Biological and chemical hazards
 - bacteria, viruses, cleaning agents, biocompatibility
 - > Operational hazards
 - function, errors in use
 - > Information hazards
 - labelling, instructions for use, warnings, maintenance

SILKNEE – Hazard identification

| Energy | Biological/chemical | Operational | Information |
|--------|---------------------|-------------|-------------|
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Hazard: potential source of harm to patient or user

SILKNEE – Hazard identification

| Energy | Biological/chemical | Operational | Information |
|--------|--------------------------------|-----------------------------------|-------------------|
| | Allergens in silk | | Incorrect storage |
| | Residue from EtO sterilization | Not correctly secured inside knee | |
| | Denatured silk | Wrong length | Implant is reused |
| | | | |
| | | | |

Hazard: potential source of harm to patient or user

SILKNEE – Hazardous situation

| Hazard | Hazardous situation | Harm |
|------------------------|---------------------|------|
| Wrong length implanted | | |
| Denatured silk | | |

Hazardous situation: circumstance in which people, property, or the environment are exposed to one or more hazard(s)

Harm: physical injury or damage to health of person, or damage to property or environment

SILKNEE – Hazardous situation

| Hazard | Hazardous situation | Harm |
|------------------------|--|------|
| Wrong length implanted | No tool to estimate required length of SILKNEE | |
| Denatured silk | | |

Hazardous situation: circumstance in which people, property, or the environment are exposed to one or more hazard(s)

Harm: physical injury or damage to health of person, or damage to property or environment

SILKNEE – Hazardous situation

| Hazard | Hazardous situation | Harm |
|------------------------|--|---|
| Wrong length implanted | No tool to estimate required length of SILKNEE | Knee too tight Knee is loose Revision |
| Denatured silk | | |

Hazardous situation: circumstance in which people, property, or the environment are exposed to one or more hazard(s)

Harm: physical injury or damage to health of person, or damage to property or environment

SILKNEE – Hazardous situation

| Hazard | Hazardous situation | Harm |
|------------------------|--|---|
| Wrong length implanted | No tool to estimate required length of SILKNEE | Knee too tight Knee is loose Revision |
| Denatured silk | Box containing device was forgotten outside in Miami on November 4 th (Temp: 88F, RH: 76%); that device is implanted in patient | |

Hazardous situation: circumstance in which people, property, or the environment are exposed to one or more hazard(s)

Harm: physical injury or damage to health of person, or damage to property or environment

SILKNEE – Hazardous situation

| Hazard | Hazardous situation | Harm |
|------------------------|--|---|
| Wrong length implanted | No tool to estimate required length of SILKNEE | Knee too tight Knee is loose Revision |
| Denatured silk | Box containing device was forgotten outside in Miami on November 4 th (Temp: 88F, RH: 76%); that device is implanted in patient | Allergic reaction Device fails inside knee Revision |

Hazardous situation: circumstance in which people, property, or the environment are exposed to one or more hazard(s)

Harm: physical injury or damage to health of person, or damage to property or environment

SILKNEE – Estimate risk

- Risk estimation has two components:
 - > probability of the hazardous situation occurring
 - > consequences of that harm → severity
- Estimate probability of hazardous situation occurring
 - > Historical data, experimental data, production data
 - > Expert judgement
- Categorize severity of harm
 - > Continuum of levels set by manufacturer
- Note: probability aka likelihood

SILKNEE – Estimate risk

- Qualitative analysis: describe probability and severity of risk associated with each hazardous situation

Table D.1 — Examples of qualitative severity level

| Common terms | Possible description |
|--------------|---|
| Significant | Death or loss of function or structure |
| Moderate | Reversible or minor injury |
| Negligible | Will not cause injury or will injure slightly |

Table D.2 — Simplified examples of qualitative probability levels

| Common terms | Possible description |
|--------------|-----------------------------------|
| High | Likely to happen, often, frequent |
| Medium | Can happen, but not frequently |
| Low | Unlikely to happen, rare, remote |

SILKNEE – Estimate risk

| Risk # | Hazard | Hazardous situation | Prob. of occurrence | Harm | Severity of harm |
|--------|------------------------|--|---------------------|---|------------------|
| 1 | Wrong length implanted | No tool to estimate required length | | Knee too tight Knee is loose Revision | |
| 2 | Denatured silk | Device exposed to high heat & humidity | | Allergy Device fails inside knee Revision | |

SILKNEE – Estimate risk

| Risk # | Hazard | Hazardous situation | Prob. of occurrence | Harm | Severity of harm |
|--------|------------------------|--|---------------------|---|------------------|
| 1 | Wrong length implanted | No tool to estimate required length | High | Knee too tight Knee is loose Revision | Moderate |
| 2 | Denatured silk | Device exposed to high heat & humidity | Medium | Allergy Device fails inside knee Revision | Moderate |

High probability: Likely to happen, often, frequent

Medium probability: Can happen, but not frequently

Moderate severity of harm: reversible or minor injury

SILKNEE – Estimate risk

- Qualitative 3 x 3 risk matrix

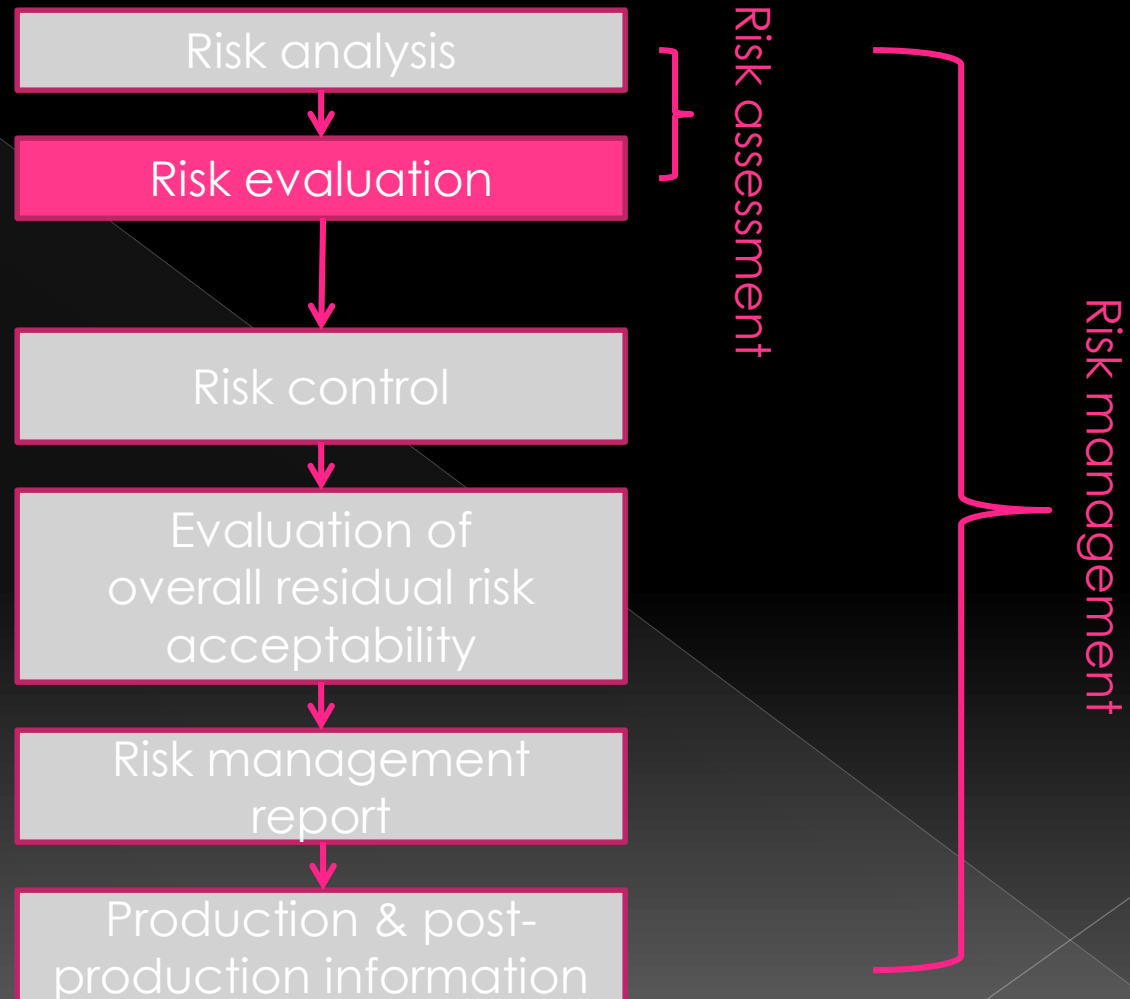
| | | Severity levels | | |
|--------------------|--------|-----------------|----------|-------------|
| | | Negligible | Moderate | Significant |
| Probability levels | High | | | |
| | Medium | | | |
| | Low | | | |

SILKNEE – Estimate risk

- Qualitative 3 x 3 risk matrix

| | | Severity levels | | |
|--------------------|--------|-----------------|----------|-------------|
| | | Negligible | Moderate | Significant |
| Probability levels | High | | 1 | |
| | Medium | | 2 | |
| | Low | | | |

SILKNEE – Risk evaluation



Process – Risk evaluation

- Definition from ISO 14971
 - > Process of comparing estimated risk against given risk criteria to determine acceptability of the risk
- For each identified hazardous situation, manufacturer decides if risk reduction is required based on its risk acceptability criteria defined in its risk management plan
 - > Criteria applied by persons not involved in design and development of device

Process – Risk evaluation

- Manufacturer determines risk acceptability
 - > ISO 14971 does not specify acceptable risk
 - > Guidance provided in Annex D
- Methods to determine acceptable risk
 - > Use applicable standards
 - > Compare risk levels with devices already in use
 - > Evaluate clinical data
 - > Take into account state of the art
- Also take perception of risk into account

SILKNEE – Risk evaluation

● Application of acceptability criteria

Severity levels

| | Negligible | Moderate | Significant |
|--------|------------|----------|-------------|
| High | | | |
| Medium | | | |
| Low | | | |

Probability levels

Key



unacceptable risk



acceptable risk

SILKNEE – Risk evaluation

● Application of acceptability criteria

Severity levels

| | Negligible | Moderate | Significant |
|--------|------------|----------|-------------|
| High | | 1 | |
| Medium | | 2 | |
| Low | | | |

Probability levels

Key

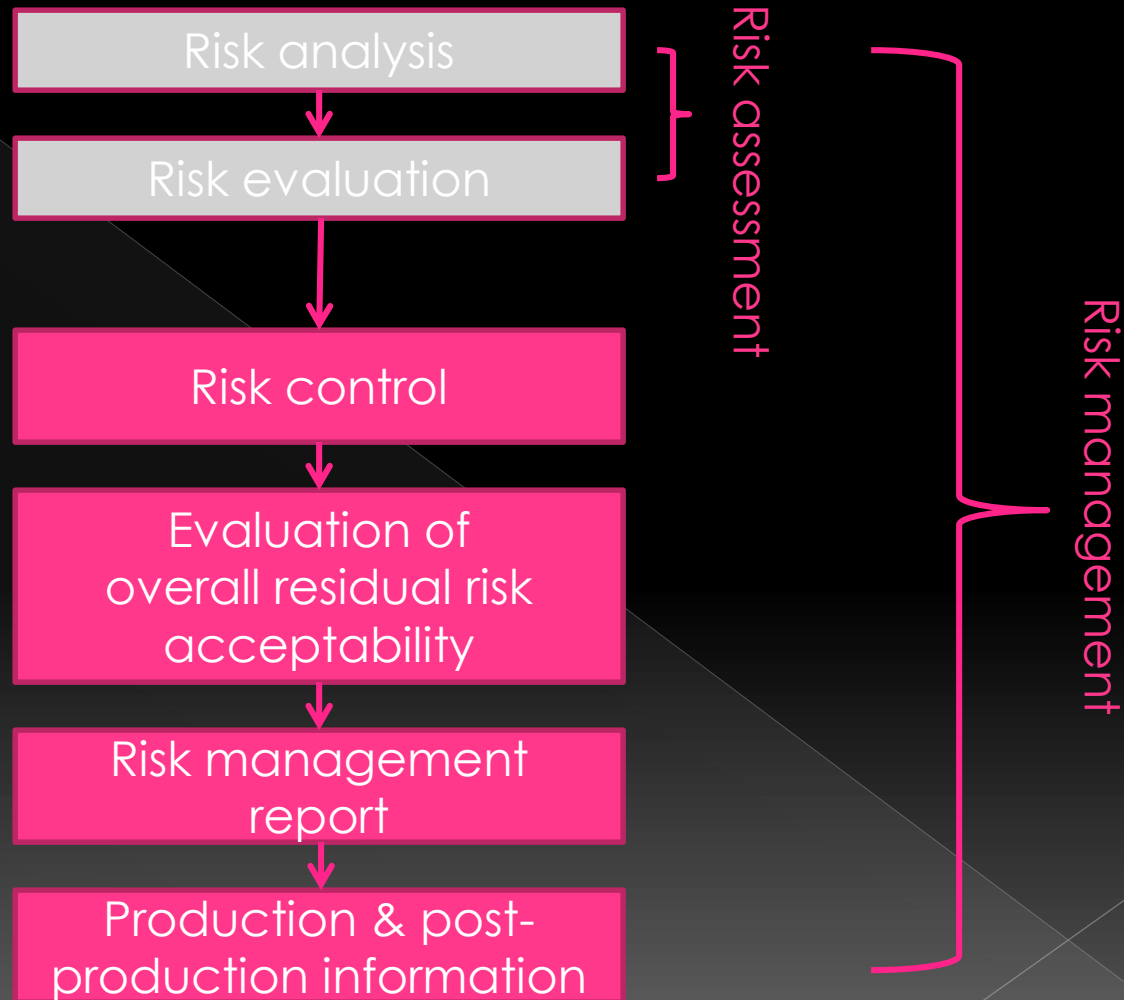


unacceptable risk



acceptable risk

What's next in the process?



Process – Risk control

- ◉ Definition from ISO 14971
 - > Process in which decisions are made and measures implemented by which risks are reduced to, or maintained at, specified levels
- ◉ Steps
 - > Analysis of risk control options
 - > Implementation of risk control measure(s)
 - > Residual risk evaluation
 - > Risk/benefit analysis
 - > Risks arising from risk control measures
 - > Completeness of risk control

SILKNEE – Risk control measures

| Risk # | Hazard | Hazardous situation | Acceptable risk? | Risk control measures |
|--------|------------------------|--|------------------|-----------------------|
| 1 | Wrong length implanted | No tool to estimate required length | No | |
| 2 | Denatured silk | Device exposed to high heat & humidity | No | |

SILKNEE – Risk control measures

| Risk # | Hazard | Hazardous situation | Acceptable risk? | Risk control measures |
|--------|------------------------|--|------------------|--|
| 1 | Wrong length implanted | No tool to estimate required length | No | X-ray template to measure length Length gauge for inside knee |
| 2 | Denatured silk | Device exposed to high heat & humidity | No | Packaging Warnings on outer label about storage conditions |

Process – Evaluation of overall residual risk acceptability

- Residual risk (RR)
 - > Risk remaining after risk control measures have been taken
- Is the overall RR of the device acceptable?

SILKNEE – Risk control measures

| Risk # | Hazard | Hazardous situation | Acceptable risk? | Risk control measures | Acceptable RR? |
|--------|------------------------|--|------------------|--|----------------|
| 1 | Wrong length implanted | No tool to estimate required length | No | X-ray template to measure length Length gauge for inside knee | Yes |
| 2 | Denatured silk | Device exposed to high heat & humidity | No | Packaging Warnings on outer label about storage | Yes |

Process – Evaluation of overall residual risk acceptability

- ◉ Does data suggest that the medical benefits of the intended use outweigh the overall residual risk?
 - > If evidence supports conclusion that medical benefits outweigh overall RR, then overall RR can be judged acceptable
 - > Otherwise, overall RR remains unacceptable

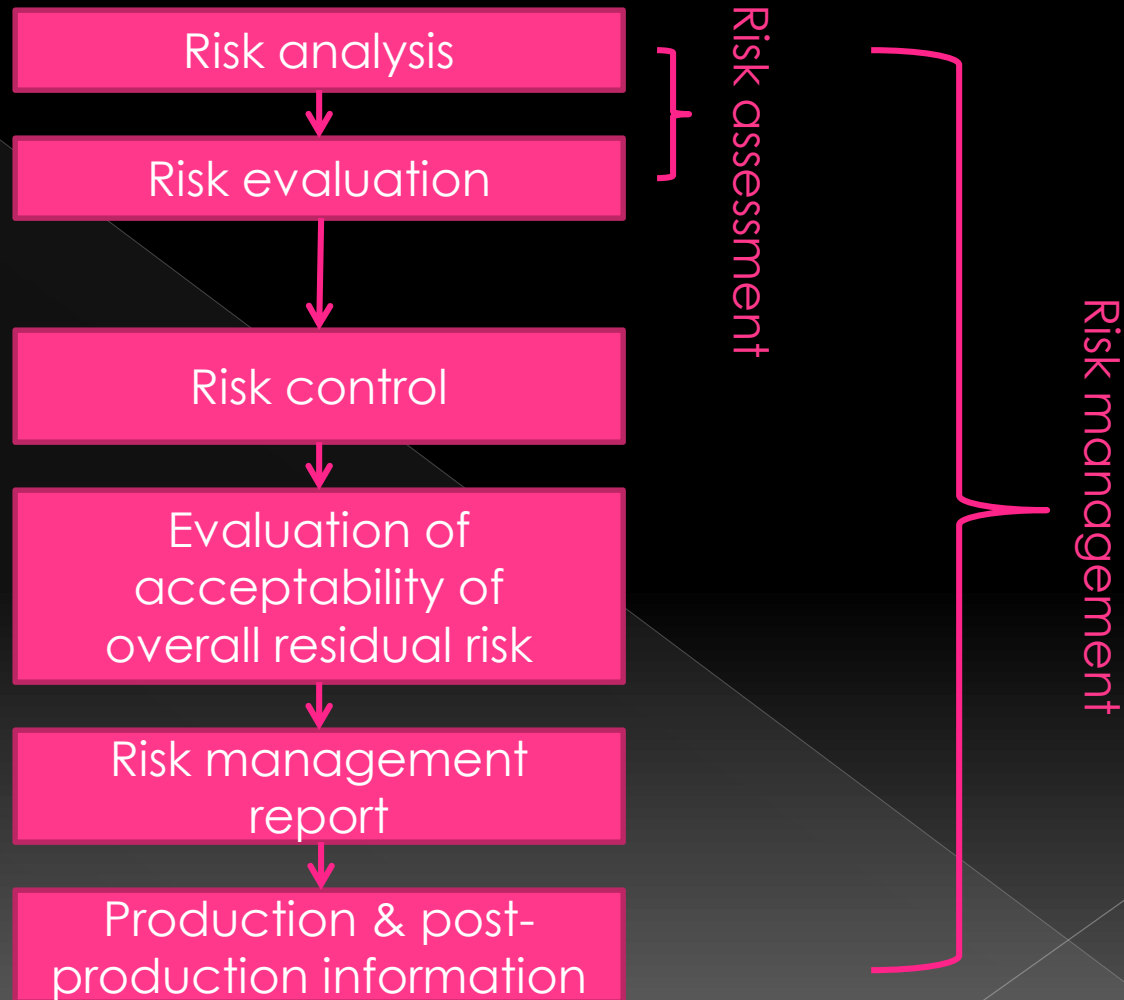
Process – Risk mgmt report

- ◉ Before device can be approved for sale
- ◉ Manufacturer reviews risk management process
 - > Risk management plan has been appropriately implemented
 - > Overall residual risk is acceptable
 - > Appropriate methods in place to obtain relevant production and post-production information
- ◉ Results recorded in risk management report

Process – Production and post-production information

- ◉ Collect and review information about device in production and post-production
- ◉ Collect and review publicly available information about similar medical devices to evaluate:
 - > if previously unrecognized hazards or hazardous situations are present
 - > if the estimated risk(s) arising from a hazardous situation is/are no longer acceptable
- ◉ Impact on safety?

Risk Management Process



Based on Figure 1
in ISO 14971:2007

Summary

- ❑ Risk analysis required by law to protect patients, but also benefits manufacturer
- ❑ Dynamic activity throughout the device's life cycle
- ❑ ISO 14971 standard is the key to the process
- ❑ 2012 version requires that all risks are reduced to levels that are “as low as reasonably possible”

Questions?

Joanne Archambault, PhD

joanne@arch-translation.com